REGULATIONS

GOVERNING THE USE OF PUBLIC CAR PARKS

OF BUCHAREST AIRPORTS NATIONAL COMPANY

FOR PERSONS WITH REDUCED MOBILITY

CHAPTER I – GENERAL PROVISIONS

Article 1. These Regulations establish the rules governing automated access, monitoring and the granting of free parking for vehicles transporting persons with reduced mobility (PRM), as well as the rules governing the use of parking spaces designated for such persons, in compliance with the applicable legislation.

Article 2. In order to support persons with disabilities and facilitate their access under optimal conditions, the National Company Bucharest Airports (CNAB) implements simplified, automated procedures aimed at eliminating operational barriers. The PRM system is designed to ensure convenient, safe and predictable access based on the vehicle registration number declared and recorded in the PRM database, without the use of the automated system affecting the legal right to free parking.

Article 3. The free parking facility is intended for vehicles transporting a person with a disability who holds a valid PRM identification card. In order to facilitate automated access, the vehicle registration number shall be officially communicated to CNAB via the dedicated email address parcare.pmr@cnab.ro and registered in the PRM database.

Article 4.

(1) Compliance with these Regulations is mandatory for all persons using the free parking facility granted under the terms and conditions set forth herein.

(2) The use of CNAB public car parks entails compliance with the provisions of these Regulations, including the technical procedures for the automated verification of vehicle registration numbers, as well as the rules governing access to and traffic within the airport premises.

(3) The road traffic legislation in force shall apply in full within the car parks, together with the applicable rules and instructions concerning security and access control to airport infrastructure.

CHAPTER II – TECHNICAL INFRASTRUCTURE AND DATA MANAGEMENT

Article 5. CNAB operates a PRM Database connected to the access barriers and the automatic number plate recognition (LPR) system, for the purpose of facilitating access and managing the free parking facility.

Article 6. In order to be registered in the system, PRM users shall submit to CNAB, via the dedicated email address parcare.pmr@cnab.ro, only the administrative data required, as follows:

- The beneficiary's / legal representative's first and last name;
- The series, number and expiry date of the PRM identification card;
- The vehicle registration number;
- Contact details (telephone number and email address).

Article 7. The user shall notify CNAB at least 48 hours in advance in the event of a change in the vehicle registration number or an extension of the validity of the PRM identification card, by sending an email to parcare.pmr@cnab.ro.

Failure to comply with the notification deadline shall not deprive the user of their legal right to free parking; however, it may result in the temporary unavailability of automated access until the data have been updated in the PRM Database.

In such circumstances, access shall be granted in accordance with the provisions of the Regulations governing the use of the public car parks of AIHCB/AIBB-AV, by requiring the user to report to the Parking Control Centre, where the operator shall manually verify the PRM identification card and authorise access in accordance with the established procedure.

Article 8. CNAB shall comply with the provisions of Regulation (EU) 2016/679 (GDPR). Personal data shall be processed in accordance with the principles laid down in Article 5 thereof, namely that personal data shall be:

a) Processed lawfully, fairly and in a transparent manner in relation to the data subject ("lawfulness, fairness and transparency");

b) Collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes ("purpose limitation");

c) Adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed ("data minimisation");

d) Accurate and, where necessary, kept up to date. CNAB shall take every reasonable step to ensure that personal data which are inaccurate, having regard to the purposes for which they are processed, are erased or rectified without delay ("accuracy");

e) Kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed ("storage limitation");

f) Processed in a manner that ensures appropriate security of personal data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, by means of appropriate technical or organisational measures ("integrity and confidentiality").

In this respect:

(1) CNAB shall not request or store medical documents or data relating to clinical diagnoses, insofar as such information is not necessary for the fulfilment of the purposes set out in these Regulations.

(2) Only the data necessary for the administration and validation of the free parking facility and the associated access shall be processed, namely: first and last name; telephone number; PRM identification card number.

(3) The data shall be used strictly for the purposes set out in these Regulations and shall not be disclosed except as provided by law.

(4) The data shall be retained for the period necessary to fulfil the purposes for which they are processed, in accordance with the applicable statutory retention periods and internal rules governing their retention and deletion.

(5) CNAB shall ensure compliance with the rights of natural persons under the GDPR.

CHAPTER III – ACCESS AND VALIDATION PROCEDURE

Article 9.

(1) Upon arrival at CNAB car parks, the LPR camera shall automatically identify the vehicle registration number.

(2) The system shall verify in real time whether the PRM registration exists and is valid.

(3) If the data are valid, the barrier shall open automatically, without a parking ticket being issued and without any parking fee being charged for the vehicle transporting the person with a disability who holds a valid PRM identification card, in accordance with the law.

Article 10.

(1) For the first use of the system or for the configuration of automated access, the PRM user or their legal representative/accompanying person may submit to CNAB, at parcare.pmr@cnab.ro, the necessary administrative data specified in Article 6.

(2) Where no prior registration has been completed, CNAB shall ensure that the vehicle registration number is manually entered into the PRM Database, following physical verification of the relevant information at the time of access.

(3) Once registration has been confirmed, automated access shall be granted on the basis of vehicle registration number recognition.

(4) Taking into account the special requirements applicable to airport infrastructure concerning security and access control, the submission and verification of the data required for registration in the PRM Database constitute an operational measure intended to facilitate and manage access, without prejudice to the legal right to free parking.

Article 11.

(1) If the barrier does not open automatically, the user shall use the intercom. Depending on the specific circumstances, the operator shall carry out a remote visual check and authorise access, or request the intervention of CNAB car park personnel to physically verify the document and manually authorise access.

(2) The PRM system shall not issue physical parking tickets to users benefiting from the free parking facility, who shall be exempt from payment of the parking fee, in accordance with the law.

(3) CNAB shall provide operational support to facilitate access for persons with disabilities and to resolve situations in which automated access cannot be granted.

CHAPTER IV – RULES OF USE AND OBLIGATIONS

Article 12. The original PRM identification card must be displayed prominently at the front of the vehicle, with the front of the card clearly visible for verification, throughout the period during which the parking facility is used.

Article 13.

(1) Vehicles registered in the PRM Database shall benefit from the free parking facility in accordance with the law and these Regulations.

(2) The LPR system may identify and flag repeated access events involving the same vehicle registration number within a 24-hour period, for the purpose of verifying the proper use of the facility.

(3) Repeated access events shall not, in themselves, constitute a breach of these Regulations and shall not automatically result in the suspension or withdrawal of access. Any administrative measure shall be imposed only following verification of the specific circumstances.

(4) A PRM vehicle shall not be permitted to remain parked in CNAB public car parks for a period exceeding 30 days without prior notification sent by email to parcare.pmr@cnab.ro. In the absence of prior notification, CNAB shall be entitled to arrange for the vehicle to be removed from the public car park and transferred to a specially designated area intended for vehicles deemed abandoned, immobilised or unjustifiably parked.

The removal and storage of the vehicle shall be carried out in accordance with the Regulations governing the use of the public car parks of AIHCB/AIBB-AV, and the vehicle owner shall bear the costs associated with the relocation, handling and storage operations, in accordance with the applicable legal provisions and CNAB internal procedures.

Article 14.

(1) Occupation of parking spaces designated for PRM users by vehicles that do not meet the legal requirements and rules governing the use of such spaces is prohibited.

(2) Vehicles shall be parked within the marked boundaries of the parking space, leaving unobstructed the adjacent hatched area designated to facilitate access for persons with reduced mobility.

3) The free parking facility may be used only in connection with the actual transportation of the person with a disability holding the PRM identification card, including in situations involving the pick-up or drop-off of such person.

(4) The unauthorised occupation of parking spaces designated for electric vehicle charging stations, without actually charging the vehicle or by obstructing access for other users, shall result in the immediate relocation of the vehicle in accordance with the Regulations governing the use of the public car parks of AIHCB. Relocation shall be carried out by authorised personnel, and the vehicle owner shall bear the applicable immobilisation, relocation and storage fees, in accordance with the applicable CNAB tariffs and procedures.

CHAPTER V – LIMITATION OF LIABILITY AND CAR PARK SECURITY

Article 15. To the extent permitted by law, CNAB shall not be held liable for any damage or incidents arising from:

a) Failure to comply with traffic signs, traffic lights, road markings or instructions given by personnel;

b) Damage caused by the movement of barriers where the required safety distance has not been observed;

c) Accidents, damage to or breakdowns of vehicles, insofar as such events are not attributable to CNAB;

d) Extended access times caused by flight schedule changes or other operational circumstances not attributable to CNAB;

e) Congestion or delays not attributable to CNAB;

f) The consequences of the user's failure to comply with these Regulations;

g) Incidents involving payments made by card, insofar as such incidents are attributable to payment service operators or providers;

h) Theft, insofar as such events are not attributable to CNAB;

i) Fires, force majeure events or fortuitous events;

j) Damage caused by third parties.

Article 16.

(1) Vehicle security and guarding are not included in the parking services provided.

(2) CCTV recordings are for internal use and shall be processed and made available only in accordance with the law and the applicable procedures.

Article 17. In the event of material damage to CNAB infrastructure, the cost of repairs shall be recovered from the person responsible, in accordance with the law.

CHAPTER VI – SANCTIONS, ADMINISTRATIVE MEASURES AND COMPLAINTS

Article 18. The abusive use of the PRM identification card or the registered vehicle registration number, including the use thereof for commercial purposes (ride-sharing, taxi services or passenger transport), where the free parking facility is used without transporting a person with a disability who is entitled to benefit from it, may result, following an assessment of the specific circumstances and in compliance with the principle of proportionality, in the following measures:

- Temporary suspension or, in serious or repeated cases, withdrawal of the automated access facility associated with the vehicle registration number;
- Removal of the vehicle registration number from the PRM Database where the registration requirements are no longer met or where abusive use has been confirmed;
- Referral of the matter to the competent authorities where there are indications of an administrative offence or criminal offence.

The measures provided for in this Article shall be without prejudice to the rights conferred by law and shall be imposed in proportion to the established misconduct and its severity.

Article 19. Any attempt to use the PRM identification card or the associated vehicle registration number multiple times within a 24-hour period for the purpose of providing ride-sharing, taxi, passenger transport and/or commercial services may constitute an indication of abusive use and shall be subject to verification by CNAB personnel.

Where abusive use is confirmed, CNAB may impose the administrative measures provided for in Article 18, in proportion to the severity and repetitive nature of the misconduct.

Article 20. BAP personnel shall be entitled, within the scope of their legally assigned duties, to verify whether the free parking facility is being used for the purpose for which it was granted, including by verifying the existence of a connection between the use of the vehicle and the transportation of the PRM user.

Where non-compliant use or reasonable grounds for suspicion are identified, CNAB may request the intervention of the competent authorities (Police, Gendarmerie) to verify the lawfulness of the documents, while also taking the administrative measures permitted under these Regulations.

Article 21. The provision of false information for the purpose of obtaining or improperly using the parking facility, as well as the use of an expired, altered or forged PRM identification card, shall result in an investigation of the circumstances and, where appropriate, in the following measures:

- Removal or suspension of the registration from the PRM Database, in accordance with these Regulations;
- Termination of automated access associated with invalid data;

- Referral of the matter to the competent authorities where there are indications of an administrative offence or criminal offence.

Article 22. Complaints concerning parking services shall be submitted to CNAB within a maximum period of 48 hours from the time the relevant situation is identified, by means of:

- **Email:** contact@cnab.ro;
- **Post:** C.N. Bucharest Airports S.A., 224 E Calea Bucureștilor, 075150 Otopeni, Ilfov County, Romania.

Failure to observe the recommended 48-hour time limit shall not deprive the interested party of the right to submit a complaint or to exercise their rights provided by law, including those conferred by consumer protection legislation, CNAB's internal administrative procedures and the applicable regulations on the protection of personal data.